

Finding  
**SOLUTIONS**  
to **YOUR**  
Gaming Equipment  
**PROBLEMS...**

*Contact Global Advocate Solutions to discuss  
your casino's gaming equipment issues.  
We'll give you straight talk about how we can  
help your operation.*

**San Diego:**

1133 Columbia St., Ste. 106  
San Diego, CA 92101  
619-501-6220 office | 775-750-9100 cell

**Reno:**

320 Flint St.  
Reno, NV 89502  
775-324-7444 office | 775-750-9100 cell

[www.globaladvocatesolutions.com](http://www.globaladvocatesolutions.com)

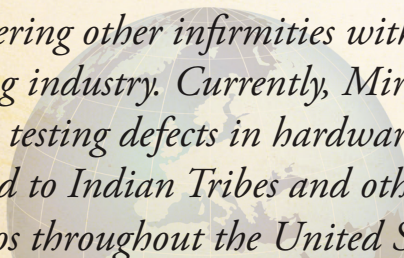


*Global Advocate*  
**SOLUTIONS**

## We can help...

- *Our team is composed of seasoned experts from the gaming, legal, and political arenas; we have the smarts and the know-how to get the job done.*
- *We operate independently and take no money from gaming equipment manufacturers; our loyalty is to our customers, the casino operators.*
- *We will be your advocates in finding solutions to gaming equipment problems in your operation.*
- *We have successfully protected our clients from government intrusion at all levels.*

*Siena v. Acres, CV01-06167, Second Judicial District Court, was a historic case wherein Mirch & Mirch proved that Acres Software, owned by IGT, was selling defective software; software that did not exist (i.e., "vaporware"); and untested software. The multi-million dollar verdict was the start of discovering other infirmities within the gaming industry. Currently, Mirch & Mirch testing defects in hardware being shipped to Indian Tribes and other Casinos throughout the United States.*



## It's your operation and you need to know...

- *Your gaming machines are performing accurately and within regulatory specifications.*
- *Your casino management system is operating properly with respect to the critical functions of slot accounting, player tracking, and compliance reporting.*
- *You have an avenue and a voice for resolving operational problems.*

# Your Team...

## Earlene Forsythe

Ms. Forsythe has worked in the medical profession for 37 years. She earned a Master's Degree in Nursing and Nurse Practitioner from the University of California, Davis. She has worked side-by-side with her husband of 32 years, managing his integrative medical oncology practice.

In 1998, she became a Health Freedom lobbyist in the state of Nevada. In 1999, the state passed the Health Freedom Resolution to promote integrative medical choices in the treatment of chronic and terminal illnesses. Ms. Forsythe represents the voice of health freedom for cancer patients and promotes integrative therapies in the health care management of their disease.

In 2000 and 2004, Ms. Forsythe was Chairman of the Republican Party in Washoe County, Nevada, and the Chairman for the Nevada Republican Party.

In 2005 through 2007, Dr. Forsythe and Earlene fought the FDA over the usage of human growth hormone in a jury trial and won.

## Kevin Mirch

Kevin Mirch is a trial attorney and certified public accountant. Mr. Mirch is an experienced litigator, who has built his practice over 26 years. Mr. Mirch earned his Bachelor of Arts degree from the University of Nevada Reno, his Juris Doctor from Santa Clara University in 1982, and a Masters of Law in Taxation from New York University in 1984. Since his practice opened he has succeeded in obtaining judgments in excess of millions of dollars in U.S. District Court District of Nevada and in numerous jury verdicts in state courts. Mr. Mirch's legal career also includes numerous successful appeals before the Ninth Circuit Court of Appeals and the Nevada Supreme Court in civil and criminal cases. Recently, Mr. Mirch successfully defended James W. Forsythe, M.D., in the United States District Court, District of Nevada case of the United States of America vs. James Forsythe, 3:06-CR-147-HDM-VPC. Dr. Forsythe, a well-established oncologist in Reno, was charged with two felonies for prescribing human growth hormone. Mr. Mirch defended Dr. Forsythe at trial and the jury declared Dr. Forsythe not guilty. Kevin Mirch and his legal partner, Marie Mirch, are both native Nevadans, have been married 26 years and have reared five children. Marie Mirch has Bachelor and Master of Science degrees in Speech Pathology from the University of Nevada, Reno. She earned her Juris Doctorate degree in 1998 and has practiced law beside her husband for eight years.



*Eric Bendall, Peter Johnson, Earlene Forsythe and Kevin Mirch*

## Eric Bendall

Mr. Bendall has a Bachelor of Science Degree from Cornell University, and an Engineering Management Certificate from the California Institute of Technology. A gaming industry veteran, Mr. Bendall has 25 years of product development leadership, including responsibility for product design, development, regulatory approval, customer support and product management for gaming systems and gaming machines. He has worked in casino operations executive management with responsibility for: property management; point-of-sale and gaming systems; extensive slot audit and compliance reporting knowledge; and business development consulting services for gaming suppliers, including consulting for gaming machine and gaming system hardware and software projects.

## Peter Johnson

Mr. Johnson has a Bachelor of Science in Mathematics degree from New Mexico State University. He has 14 years of experience in the design and implementation of Casino Management Systems, Gaming Platforms, Cashless Systems and Video Lotteries at IGT, Innovative Gaming Corporation of America, Sierra Design Group, Bally Technologies, and as an independent consultant. He has been an investigator and expert witness in successful legal actions against Acres Gaming and machine manufacturers. Previous to his involvement with gaming, Mr. Johnson spent 20 years developing critical systems for government and academia.

## Let's face it...

*You don't really know if your gaming equipment is up to snuff. It's the industry's dirty little secret: the hardware and software have defects.*

*If you think there might be problems with your gaming equipment, how would you test your hunches? And if you did discover a problem, where would you turn and whom would you call?*



## Our Testing and Advisory Services...

- *Gaming machine inspection and testing; photomicrographic board and component inspection, verification that ROM firmware in each machine is compliant with the latest manufacturer's change notices, and manual testing of machines to verify that stored meters are consistent with activity.*
- *Casino management system inspection and testing; ticket-in/ticket-out systems are checked for duplicate or other incorrect payouts; player-tracking systems are checked for incorrect comp accumulation or redemptions; data transfer from machines and other basic accounting functions are examined for correctness; photomicrographic board and component inspection in cluster controllers or CVTs and verification that ROM firmware is compliant with the latest manufacturer's change notices.*
- *Litigation; depending upon the nature and severity of the defects discovered, it may be advisable to pursue reparation from the responsible parties.*
- *Gaming system and gaming machine recommendations.*
- *Casino floor layout and game mix recommendations.*
- *Data mining and supplemental reports; new or expanded reports can be created in MS Excel spreadsheet format from your existing casino management system's databases.*